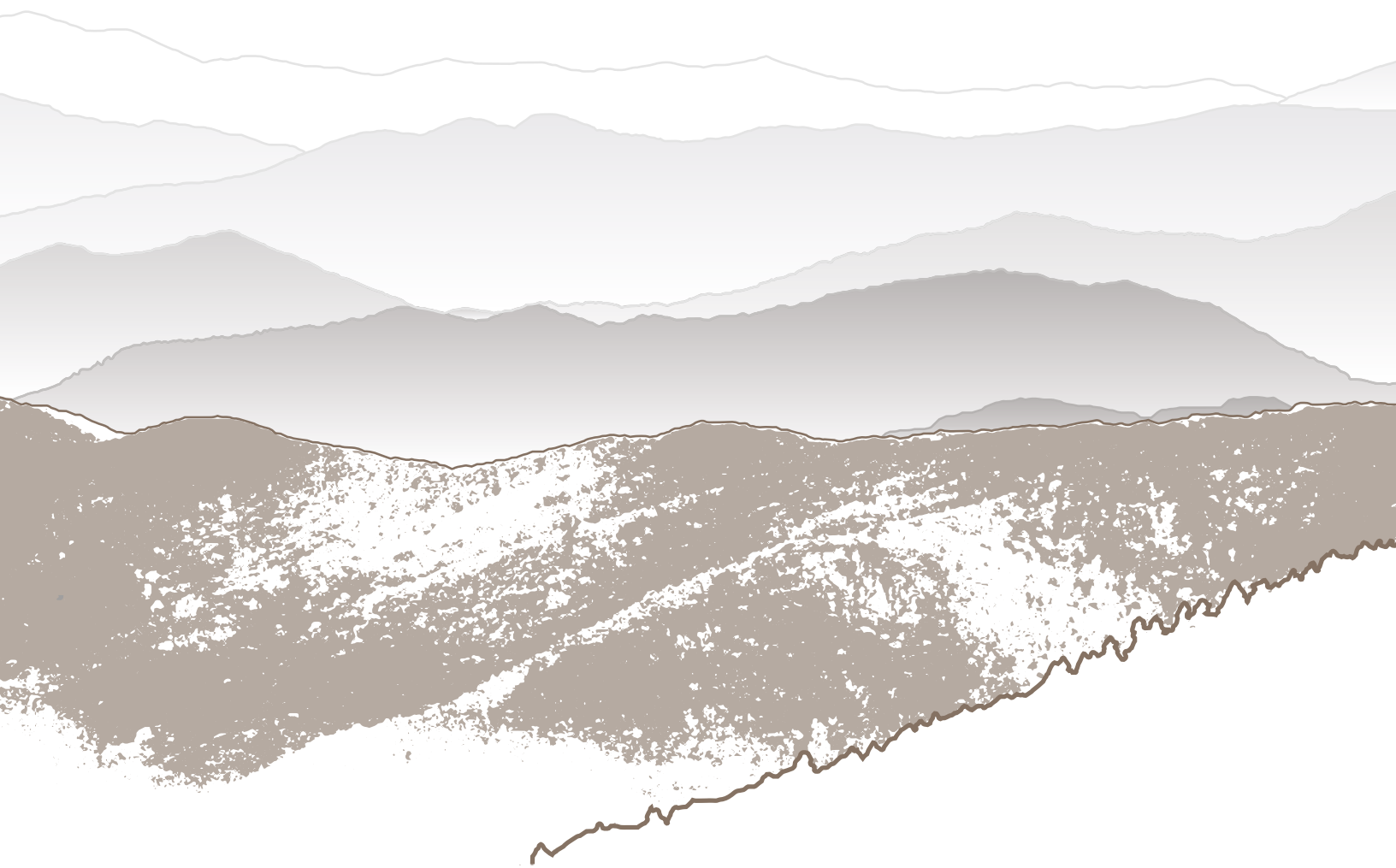




UNDER CANVAS

GREAT SMOKY MOUNTAINS



YOU ARE WELCOME

NEED US? CALL OR TEXT US: 865-328-2005

Welcome to Under Canvas Smoky Mountains

We are delighted you are here and hope your stay with us is enjoyable and unforgettable. This is an outstanding area of natural beauty and we hope that staying with us will enhance your experience Outside Together.

Our safari-inspired canvas tents invite you to immerse yourself in the great outdoors without giving up the comforts of home. We are proud to do this in a way which fosters connection and minimizes impact on the environment. It is our hope that you will take pleasure in the experience we have created for you and return again and again.

Enclosed in this book is a brief overview of useful information you may find helpful during your stay. However, should you have any questions or need further assistance, please don't hesitate to ask.

Out of respect for other guests, please note and adhere to quiet hours of 10 p.m. - 7 a.m. Check-out time on your day of departure is strictly 10 a.m.

Our team is always here to help and can be reached via text or phone call at 865-328-2005.

We hope you enjoy your stay!

The Under Canvas Team

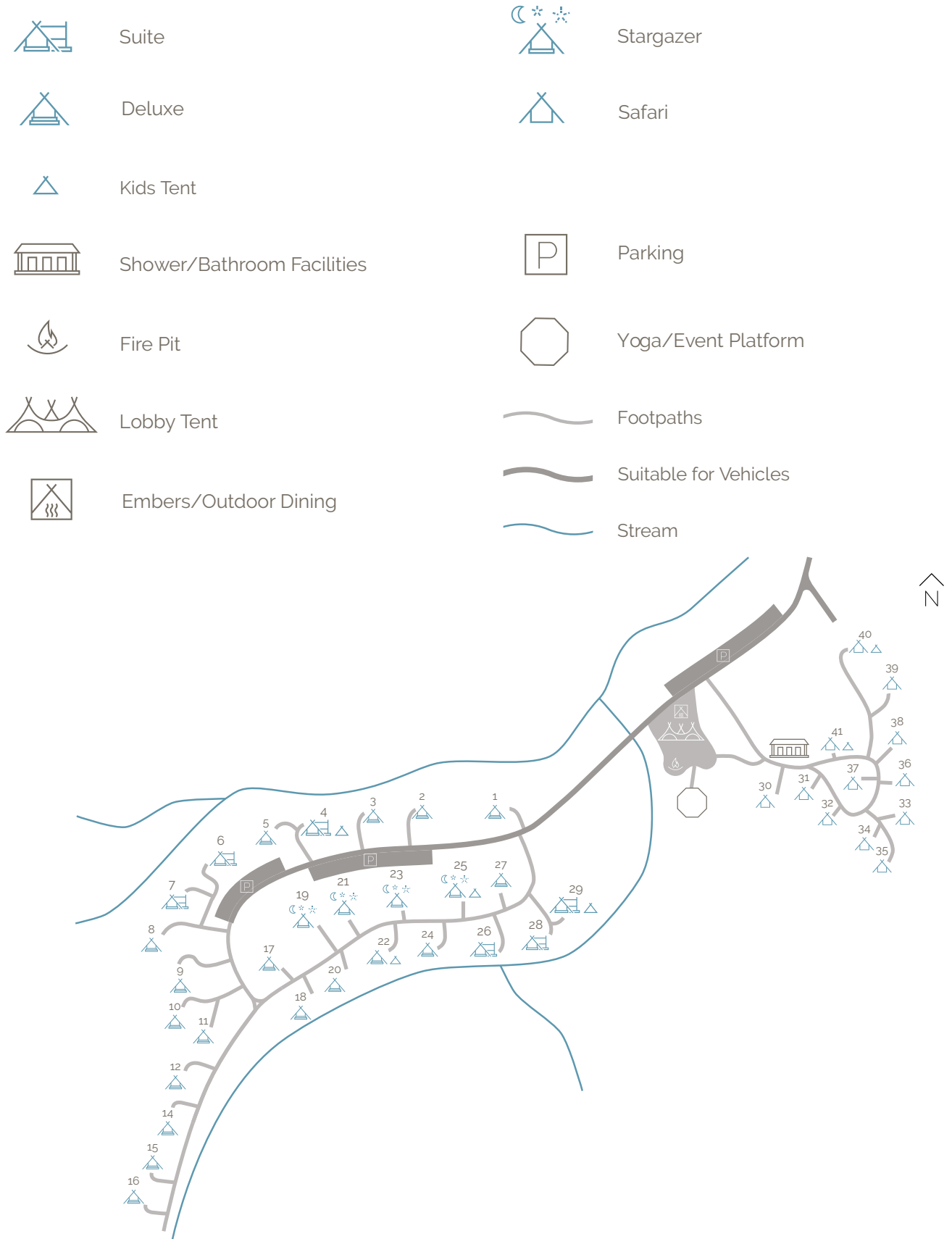


UNDER CANVAS



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Site Map



A Mindful Approach

At Under Canvas, our mission is to inspire connections with extraordinary places, people, and the planet by enhancing access to the outdoors. We fulfill that mission by taking a Mindful Approach to everything we do – from our sustainability efforts, to the design choices we make, to the experiences we curate for our guests. Here are just some of the ways our Mindful Approach comes to life at our camps.

Giving Back to Nature

We have joined forces with The Nature Conservancy through our employee volunteer hours, employee giveback efforts, and guest donations program, which provides guests with the opportunity to donate \$3, \$5, or \$10 to TNC upon check-in.

Thoughtful Innovation

We employ thoughtful enhancements across our camps designed to elevate the guest experience — through culinary innovation, curated adventure programming, and a localized design aesthetic that reflects the surrounding natural environment.

Resource Conservation

We conserve water and energy at our camps by using pull-chain showers, faucets that automatically shut off, low-flow toilets, and a towel reuse program. We also offer Rivian Waypoint charging stations at select camps so guests can recharge their electric vehicles.

Unplug and Recharge

Wi-Fi is intentionally not offered to our guests, so that they can disconnect from technology and reconnect with others.

International DarkSky Principles

Following guidance from DarkSky International, we use low-level lighting that mitigates light pollution and amplifies the night sky. See the following pages to learn more about our DarkSky efforts and certifications.

Land Conservation

Under Canvas destinations are designed to minimize disturbance and maximize open space. As such, we maintain dedicated, undisturbed green spaces at each camp.

In Good Company

We partner with brands that align with our mission and demonstrate the same care for our planet. These include West Elm, whose furnishings support sustainable initiatives; lululemon, which has committed to 100% renewable electricity for its owned and operated facilities; and EO, whose plant-based bath products are made in a zero-waste facility.

Join us in helping to protect the natural environments we love!
Learn more at undercanvas.com/sustainability



We Own The NIGHT

Protecting the Night Sky

Did you know that more than 80 percent of humankind—and more than 99 percent of Americans—live under a hazy umbrella of light-polluted skies? And more than 80 percent of North Americans can't see the Milky Way? It's true. Thankfully, there is a growing realization around the world that wilderness extends to the skies—and that it is our responsibility to protect those skies for present and future generations.

With that mission in mind, in 2020, we began working with DarkSky International, the global authority on light pollution, to enhance our sky quality, minimize our lighting impact, and educate others on the importance of preserving the night sky. Today, we are proud to say that five camps in the Under Canvas collection—including Under Canvas Bryce Canyon, Grand Canyon, Lake Powell - Grand Staircase, Moab, and Zion—are officially DarkSky-certified, making them the first DarkSky lodging properties in the world. Moreover, all of our camps adhere to DarkSky principles and are recognized as having some of the darkest and clearest night skies on the planet.

Discover the Magic

Under Canvas comes alive when the sun goes down—when millions of stars, star clusters, and constellations provide a once-in-a-lifetime celestial experience that you'll treasure for years to come.

As a guest of Under Canvas, you'll discover unique activities and amenities that celebrate the beauty and wonder of the night sky. Check out the calendar of events in the main lobby tent to learn more about what's happening throughout your stay.



Stargazer Tents



Telescopes



Stargazing Meditation



Full Moon Hikes



Star Parties



Celestial-Themed Cocktails



Guided Stargazing

Learn more about our DarkSky certifications, programming, activities, and more at [WeOwnTheNight.com](https://www.WeOwnTheNight.com)



We Own The NIGHT

Did You Know?

Light pollution affects more than our ability to see the stars at night. In fact, the impacts of light pollution extend from humans to plants to animals and beyond. Here are just some of the ways that protecting the night benefits living things around the world.



Each year, artificial light disrupts millions of birds' migratory schedules, causing them to leave their homes too early or too late in the season, and thereby miss ideal conditions for nesting. In addition, birds that navigate by moonlight and starlight can wander off course when the sky is polluted. In fact, millions of birds die every year by colliding into needlessly illuminated buildings.



Artificial light at night disrupts the seasonal cycle of plants and trees. It throws off a plant's response to the change of seasons and prevents many trees from adjusting to seasonal variations. This, in turn, has implications for the wildlife that depend on plants and trees for their natural habitat.



Fireflies, which used to cover much of North America from May through July, have been devastated by light pollution. Relying on complete darkness to perform their mating rituals, fireflies have retreated into the last remaining dark areas and decreased their overall population by as much as 90 percent.



One million sea turtle hatchlings die each year in Florida due to skyglow from urban areas.



New research links the decline of many species with light pollution, including bats, bees, coral, and songbirds. 15 million tons of CO₂ are emitted each year from residential outdoor lighting alone. A minimum of 600 million trees would need to be planted annually to offset this waste.

Tips To Light Your Stove

To avoid unwanted smoke in your tent, be sure to remember these important tips:

- When building your fire, place the wood, kindling, and fire starter as far back within the stove as possible.
- Be careful not to overfill the stove. Add wood and kindling sparingly.
- Please do not put any items on top of the stove. It is very hot and may melt or burn items placed on top of it.

If you need assistance with your fire, please do not hesitate to ask. Our staff is always happy to help!



Place a log on one side of the stove, as far back within the stove as possible. Put the fire starter next to the log and build a stack of kindling around the fire starter.



Light your fire starter.



As kindling begins to crackle, add another smaller log.



Close the front door (to keep the smoke venting out your chimney) while leaving the front door damper completely open (to add oxygen and prevent a smoke out). Add more wood as your fire continues to build.



Once your fire is roaring, close the door and shut the damper to half way.



Continue to add wood to keep your fire going.

Extra firewood is available for your use in the box beside your tent

On-Site Dining



Breakfast and Dinner

Under Canvas Great Smoky Mountains offers seasonal food and beverages that prioritize locally sourced ingredients from nearby purveyors. À la carte breakfast and dinner items are served daily in Under Canvas Great Smoky Mountains' lobby dining area. Grab-n-go lunch and snack items are available for purchase in the lobby tent, as well.



Our Mission

As stewards of the natural environments in which we operate, we are committed to minimizing our impact on the land and following "Leave No Trace" practices. We ask for your partnership in making this mission possible by placing your dining wares, food waste, and recyclables in the receptacles indicated around camp, and we ask that you leave nothing but footprints when venturing in the outdoors.



In Good Company

At Under Canvas, we offer an ever-changing array of food and beverage programming designed to bring people together in the outdoors. From social beverage hours in the lobby to evening s'mores by the fire, we cherish moments ripe with flavor and enjoyed in good company. To learn more about our culinary offerings, ask a Guest Experience Coordinator in the lobby tent.

Under Canvas Adventures

Welcome to Great Smoky Mountains! There are endless means of exploring the lush landscape that surrounds our camp. Whether you wish to adventure by trail, through whitewater, or among the treetops, we can help you design the perfect itinerary for you.

To book an adventure, please visit a Guest Experience team member in the lobby tent.



Driving Tours



Whitewater Rafting



Guided Hiking



Ziplining

Explore a few of our favorite local gems:



Clingmans Dome



Ramsey Cascades

A woman with dark hair tied back, wearing a grey lace-up sports bra and grey leggings, is performing a tree pose (Vrikshasana) in a natural setting. She is standing on a dirt path, with her right foot balanced on her left thigh and her arms raised in a prayer position (Anjali Mudra) above her head. The background features a river, tall grasses, and a dense forest of evergreen trees under a blue sky with light clouds. The entire scene is framed by a white border.

YOGA HERE

Practice in your own time and space
around camp with complimentary
lululemon mats and blocks (available in
the lobby tent).

A woman with long blonde hair is shown in profile, playing an acoustic guitar. The guitar has a dark pickguard with a floral pattern. In the background, another person is playing a guitar, and there are warm, glowing lights from a campfire or festival setting against a dark blue sky. A large white outline of a guitar is overlaid on the image, with the text 'READY, SET, STRUM' integrated into it.

READY, SET, STRUM

An Epiphone acoustic guitar pairs perfectly with a campfire. Grab your pick and enjoy playing at your leisure. To learn more, ask a Guest Experience Coordinator in the lobby tent.

Epiphone®

Emergency Procedures

In case of an emergency, please alert emergency services as fast as possible by calling 911. Please state your tent number and our address:
1015 Laurel Lick Road, Pigeon Forge, TN 37863



In the event of a fire

Please evacuate your tent and alert camp personnel immediately. Please assemble in our main parking lot and follow instructions from camp personnel.

Severe weather procedures

In the event of severe weather or other emergencies, camp personnel may ask you to evacuate your tent and seek shelter inside your car or other safe location. An air horn will be blown as a sign for you to leave your tent and head to safety. Please note all of our tents have been engineered to be safe in heavy storms and high winds.

Innkeepers Code

Tennessee Code 62-7-103 – Safekeeping of valuables — Liability for loss

When the proprietor of any hotel or inn provides a safe in the office in the hotel or inn or other convenient place for the safekeeping of any money, jewels or ornaments belonging to the guests of the hotel or inn or for any samples of merchandise of any kind carried by drummers or commercial travelers and notifies the guests of the hotel or inn by posting a notice that states the fact that in the safe or other convenient place money, jewels, ornaments or samples may be deposited in the rooms occupied by the guests, in a conspicuous manner, and if the guests neglect to deposit the money, jewels, ornaments or samples of merchandise in the safe or other convenient place, the proprietor is not liable for any loss of the money, jewels, ornaments or samples of merchandise sustained by the guest, by theft, or otherwise.

Tennessee Code 62-7-104 – Restriction on liability for losses from safe

The liability of the hotel or inn keeper for the safekeeping in the safe or other convenient place as provided in § Code Sec. 62-7-103>62-7-103 shall be limited to an amount not exceeding three hundred dollars (\$300), unless a written contract is entered into providing a greater liability between the guest and the proprietor of the hotel or inn. The notice required to be posted by the proprietor of the hotel or inn in a conspicuous manner in the rooms occupied by the guests shall contain a recitation of the limitation of liability as provided in this section and the provision of greater liability being dependent upon a written contract between the proprietor and the guest.

Tennessee Code 62-7-105 – Checkroom — Liability for loss

When the proprietor of any hotel or inn provides a checkroom or other convenient storage place in the hotel or inn building for the checking, storage and safekeeping of the personal baggage, other than money, jewels, ornaments and samples of merchandise carried by drummers or commercial travelers, or their guests, or those intending to become guests, and notifies the guests of the checkroom or other convenient storage place by posting a notice in its lobby or office in a conspicuous manner that the checkroom or other storage place has been provided, should any guest or person intending to become a guest neglect to deposit any such personal baggage other than money, jewels, ornaments or samples provided for in §§ Code Sec. 62-7-103>62-7-103 and 62-7-104 in the checkroom or storage place and leave the baggage in any other place than a room assigned to the guests, then the proprietor is not liable for the loss or theft of the baggage, unless the baggage was stolen by some employee of the hotel or inn; provided, that the hotel proprietor makes no extra charge for storing or checking property.